

### **FY2019 Second Quarter Financial Results**

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# Contents

#### I. Summary of FY2019 Second Quarter Financial Results

<ul> <li>Summary of Financial Results</li> </ul>	P3
<ul> <li>Overview of Business Results by Segment (year on year)</li> </ul>	P4
<ul> <li>Details of Each Segment</li> </ul>	P5
Financial Condition B/S	P14
· Cash Flows	P15

#### I. FY2019 Business Forecasts

FY2019 Business Forecast	P17
FY2019 Factors for increasing or decreasing operating income	P18
Business Forecast by Segment	P19
Quarterly Business Forecast	P20
Shareholder Returns	P22

#### **III.** Rolling plan for New Mid-term Managerial Plan 2021

$\cdot$ Review of the performance from 2017 to the first half of 2019	P24
• Formulation of a rolling plan for New Mid-term Managerial Plan 2021	P27
• Concept of the rolling plan for New Mid-term Managerial Plan 2021	P28
Numerical goals for 2021	P29



### I. Summary of FY2019 Second Quarter Financial Results





# **Summary of Financial Results**

- Sales and profit grew year on year. The forecast has been revised upwardly, because profit exceeded the initial estimate considerably, mainly thanks to the Real Estate Business. The full-year earnings forecast has not been revised.
- All segments, including Human Resources and Education Business, which is performing well and our mainstay, earned profits exceeding the initial estimates.

						t: Million yen)
	2018/2Q	*2019/2Q initial	2019/2Q	Result against estimate	Yo	Y
	actual	estimate	actual	Surplus	Change	Pct. Change
Net sales	64,379	66,514	66,827	+ 312	+2,447	+3.8%
Operating income	2,005	1,057	2,529	+1,472	+524	+26.2%
Ordinary income	2,001	992	2,529	+1,537	+528	+26.4%
Net income attributable to owners of parent	1,079	605	1,685	+1,080	+606	+56.2%

\*Announced on February 12, 2019

(Linit: Million ven)



### **Overview of Business Results by Segment (year on year)**

			2018/2Q		2019/2Q	Г	YOY	
	Unit: Million yen		actual (F	(Profit margin) actual		(Profit margin)	Change	Pct. Change
		Netsales	23,332		23,913	-	580	2.5
	Factory Business	Segment income	1,392	(6.0%)	1,137	(4.8%)	-254	-18.3
	Technology Business	Netsales	7,029		8,220		1,191	16.9
	rechnology business	Segment income	604	(8.6%)	774	(9.4%)	170	28.1
Human Resources	R&D Business	Netsales	3,336		3,504		167	5.0
and Education Business	Rad business	Segment income	247	(7.4%)	263	(7.5%)	16	6.7
Dusiness	Sales & Marketing	Netsales	1,847		1,695		-151	-8.2
	Business	Segment income	-60	_	-33	_	26	_
		Netsales	35,544		37,333		1,789	5.0
	Total (reference)		2,183	(6.1%)	2,142	(5.7%)	-40	-1.8
Real Estate	Real Estate Business	Netsales	20,416		20,377		-39	-0.2
Business	Real Estate Dusiness	Segment income	784	(3.8%)	1,227	(6.0%)	443	56.5
Information and Telecommunications	Information and	Netsales	6,741		6,999		257	3.8
Business	Telecommunications Business	Segment income	73	(1.1%)	48	(0.7%)	-24	-33.4
Other	Others	Netsales	1,675		2,117		441	26.4
Other	Otners	Segment income	-130	-	196	(9.3%)	327	_
		Netsales	64,379		66,827		2,447	3.8
Total		Elimination or corporate	-905		-1,086		-180	-
		Operating income	2,005	(3.1%)	2,529	(3.8%)	524	26.2
<reference></reference>								
	Development/Single-family tate	Net sales	11,861		10,807		-1,054	-8.9
Real Estate		Segment income	550	(4.6%)	1,013	(9.4%)	463	84.2
Business	Renovation/Prefabricated	Net sales	8,555		9,570		1,015	11.9
	houses	Segment income	234	(2.7%)	214	(2.2%)	-20	-8.5

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#### **Human Resources and Education Business**

# **Overall Segment**

## <Composition Ratio of Sales and Segment Income by Segment>

- Response to the changing external environment, including the amendment of laws
   ⇒Steadily promoted measured upfront investment from the medium- and long-term perspective in order to raise the
   brand strength (capability of gathering workers)
- Stagnant IT-related demand influenced by the overseas environment
  - ⇒Factory Business was partially affected, but there was no significant impact on Technology or R&D Businesses.





# **Overall Segment**

## <Factors in Changes of Segment Income>

 We proactively made upfront investment in human resources development in an effort to gain a new position in the field as a group of highly advanced engineers.
 ⇒Aiming to broaden the client base, further grow our company, and lay the groundwork for new businesses for the future



# **Overall Segment**

### <The number of staff members>

- Factory Business was affected by the partial reduction of production of smartphones, semiconductors, etc., but the growth in the distribution field covered it.
- Technology Business saw a significant increase in the number of staff, through the enrichment of our scheme for training and assigning engineers, early assignment of new graduates, the increase of major clients due to enhanced marketing, etc.



\*The number of staff in Factory Business includes external staff members accepted from other companies.

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#### Human Resources and Education Business

# **Factory Business**

### <Sales composition by business segment and the number of staff members>

- Although the production amounts of some smartphones, semiconductors, etc. decreased, sales grew steadily in the distribution field. where we excel. In addition, we focused on the development of leaders, for further business expansion into other fields.
- We concentrated on the training and assignment of personnel in advanced fields of FC technologies, such as equipment maintenance.
- Developed a new solution package for clients, while expecting the enforcement of the policy of equal pay for equal work.  $\Rightarrow$ Secured transactions from the next term, by stirring up latent demand.



# **Technology Business**

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### <Sales composition by business segment and the number of staff members>

The scheme for developing and producing engineers titled "Creating the Ways We Live Academy"\* was successful. In particular, the production of mechanical design engineers working in the automobile-related segment progressed healthily, and business partners increased. Furthermore, strengthening of sales increased business partners related to the information and telecommunication services.

\*For existing employees, the main courses include those for career change and brushing up their skills. For inexperienced ones, the major courses include 3D-CAD training at Design Center, training in production engineering at "Production Engineering Center," programming training in coordination with Advan Inc., and network infrastructure training.



\*We have not disclosed the sales estimate by segment.

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\*Number of staff included only staff members who

are engaged in on-site operation work.

#### **Human Resources and Education Business**

# **R&D Business**

### <Sales composition by business segment and the number of staff members>

- The Researcher Dispatch segment increased transactions with existing clients in the bio field, including materials, chemical synthesis, and analysis.
- With the aim of evolving from "a staffing company" to "a technical support enterprise," we try to rigorously select and recruit excellent researchers and train personnel in advanced fields at the collaborative research lab of an affiliated university.
- The clinical research outsourcing (CRO) segment steadily proceeded with clinical trials entrusted by enterprises, in parallel with the structural reform of DOT World Co., Ltd.



\*We have not disclosed the sales estimate by segment.

\*The number of staff is a three-month average. \*Number of staff included only staff members who are engaged in on-site operation work.



#### **Real Estate Business**

## **Real Estate Business**

X As for the Real Estate Business, keeping in mind the characteristics of this business, we are conducting management practices while seeing the trends compared with annual estimates.

<Sales composition by business segment, and the number of pieces of real estate handed over >

- Making efforts to enhance brand development centered around the renovation-related business.
- Keeping profit earning as our main aim for the development-related business, we maintained a stance of purchasing and delivering with suitable timing, by making use of our information and networks.
   Meanwhile, some properties were delivered ahead of schedule.
- Keeping subsequent terms in mind, we are preparing for new initiatives like conversion.



Development-related Single-family housing Renovation-related and others

\*We have not disclosed the sales and segment income estimate by business segment.

#### Information and Telecommunications Business

# Information and Telecommunications Business

### < Sales for each target and segment income >

- We invested mainly for strengthening the shop business, which is our mainstay (including the personnel development for brushing up their knowledge and ability to attend to customers, and the implementation of store supporting measures) with the aim of sharing the merits of remaining players. On the other hand, we planned the establishment of a network of excellent shops, and promoted the integration and closing of stores (43 directly managed stores as of the end of Q2).
- In the corporate solutions business on which we focus, we strengthened the sales system from the second half. We developed call centers for selling new products, etc.



\*We have not disclosed the sales and segment income estimate by destination.



Other

### Others

### <Sales and major activities>

- Farm Co., Ltd., which specializes in the agricultural park business, opened a giant athletics facility "Alps Gym" in "Shiga Agricultural Park Blumen Hugel Farm" in Shiga Prefecture in March, and the number of visitors to this facility increased 65% year on year. Measures for attracting customers certainly exert their effect, such as redevelopment of facilities, including "Sylvanian Park" in Comorebi Morino Ibaraido in Ibaraki Prefecture (the number of visitors to the park grew 33% year on year).
- Advan Inc. achieved sales and operating income that were greater than expected through the education business targeting our group companies and other corporations.



\*We have not disclosed the breakdown of the sales and segment income estimate.



# **Financial Condition B/S**

As we conduct careful procurement, real estate for sale increased, and assets and liabilities augmented.



# **Cash Flows**

Operating CF was minus 5,129 million yen, investment CF was minus 980 million yen, and financial CF was plus 2,745 million yen.







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# **FY2019 Business Forecast**

• The implementation of strategies, which adhered to the new mid-term managerial plan, sustained the growth of the Human Resources and Education Business. Along with the expansion in sales that exceeded the 5-year plan goals, the Real Estate Business shifted towards strategies that focus on safety even more, as the inversion of the bubble-like external environment was expected.

	Results for the term ended Dec.	Forecast for the term ending	YoY	
Unit: Million yen, %	2018	Dec. 2019	Change	Pct. Change
Net sales	142,894	155,452	12,557	8.8
Operating income	7,370	6,049	-1,321	-17.9
Ordinary income	7,357	5,910	-1,446	-19.7
Net income attributable to owners of parent	4,650	3,672	-978	-21.0
EPS (yen)	276.38	218.11	-58.27	-21.1
Dividend per share (yen)	83.0	65.5	-17.5	-21.1



### FY2019 Factors for increasing or decreasing operating income

• The Real Estate Business is amid the process of changing the revenue structure in order to strengthen its adaptability to the external environment, and the rising cautiousness of purchases in the development-related business, etc. are being reflected in the new estimate. On the other hand, the renovation-related business is expected to keep growing.





# **Business Forecast by Segment**

• As for the company's mainstay business, the Human Resources and Education Business, all segments are estimated to increase sales and profit.

	Unit: Million ven, %		Results for the term ended Dec.	(Profit	Forecast for the term ending	(Profit	YC	γ
	<b>,</b> , ,		2018	(Profit margin)	Dec. 2019	margin)	Change	Pct. Change
	Factory Business	Net sales	49,524		53,427		3,903	7.9
	ractory business	Segment income	3,169	(6.4%)	3,309	(6.2%)	140	4.4
	Technology Business	Net sales	15,200		18,228		3,028	19.9
Human	recimology business	Segment income	1,337	(8.8%)	1,548	(8.5%)	211	15.8
Resources and	R&D Business	Net sales	6,779		7,638		859	12.7
Education	Rad Dusiness	Segment income	559	(8.3%)	719	(9.4%)	160	28.6
Business	Sales & Marketing	Net sales	3,533		4,066		533	15.1
	Business	Segment income	-100	-	40	(1.0%)	140	( — )
		Net sales	75,038		83,361		8,323	11.1
	Total (reference)	Segment income	4,964	(6.6%)	5,617	(6.7%)	653	13.2
Real Estate	Real Estate Business	Net sales	52,011		56,063		4,052	7.8
Business	Redi Estate Dusiness	Segment income	4,589	(8.8%)	2,753	(4.9%)	-1,836	-40.0
Information and Telecommunications	Information and Telecommunications	Net sales	12,376		12,019		-357	-2.9
Business	Business	Segment income	3	(0.0%)	157	(1.3%)	154	5,133.3
Other	Others	Net sales	3,467		4,008		541	15.6
Ourer	Others	Segment income	-270	_	45	(1.1%)	315	(-)
		Net sales	142,894		155,452		12,558	8.8
	Total	Elimination or corporate	-1,917		-2,525		( — )	( — )
		Operating income	7,370	(5.2%)	6,049	(3.9%)	-1,321	-17.9



# **Quarterly Business Forecast**

We will Improve the management transparency and continue to disclose our financial result forecast on a quarterly basis to help shareholders and investors make investment decisions.



# **Quarterly Business Forecast by Segment**



# **Shareholder Returns**

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We aim to increase dividends stably and continuously, and achieve a payout ratio of 30%.



\*The forecast and dividend estimated are based on the information that the Company has and a certain assumption that is considered reasonable. There is a possibility that the actual results may largely differ based on various factors.

## II. Rolling plan for New Mid-term Managerial Plan 2021



Review of the performance from 2017 to the first half of 2019 (1)

#### Our performance has been in line with the new mid-term managerial plan 2021 (putting importance on sales growth) as a whole.



### Review of the performance from 2017 to the first half of 2019 (2)



### [Activities so far]

#### Upfront investments for future growth

⇒Strengthening of the personnel development system, the reform of the evaluation system, and organization development

= The improvement in technologies and skills and the development of systems for growth progressed.

The preparation for proceeding to the next stage was completed.



## Review of the performance from 2017 to the first half of 2019 (3)



### [Activities so far]

Development-related segment progressed steadily within an appropriate scale.

We concentrated on the strengthening of other domains, and fueled the renovation business.

= During the bubble, we secured significant profit surely.







#### **Background of the formulation of a rolling plan**

As the M&A market grew rapidly, we judged that the M&A as an acceleration is highly risky.

The bubble of the real estate market was prolonged than expected.



We respond to changes in the environment, and refrain from expanding our business excessively.



# We will partially revise our basic strategy and aim to achieve firm growth.



#### Concept of the rolling plan for New Mid-term Managerial Plan 2021

## Pursuit for "our uniqueness" when implementing our basic strategy



### What are the "unique characteristics" of WORLD HOLDINGS?

After accurately grasping the mid/long-term potential,...

• We will estimate the appropriate scale of each business, and expand each business by ourselves. We will strive to grow stably through risk management, rather than just keeping up with short-term economic trends.

• We won't resort to M&A for growth. However, we may conduct M&A for acquiring necessary functions for our strategy after examining the corporate value and price calmly.

• We will pursue our unique position in our industry, while triggering innovation.



# Numerical goals for 2021

# Revision to the initial estimates of sales (200 billion yen) and operating income (10 billion yen)





#### **Human Resources and Education Business**

# Human Resources and Education Business (current situation analysis and future basic strategies)

Initial	$\cdot$ Amendment to the worker dispatch law, the shortage of manpower, the growth of needs for outsourcing
assumption	<ul> <li>⇒ Enterprises that cannot respond to the law amendment withdraw.</li> <li>⇒ Staffing enterprises that comply with the amended law can meet needs.</li> </ul>

Environmental change

The survival of the fittest in the industry progresses slowly.
 Full-scale campaigns for reforming the ways of working

### Focus on self-sustaining growth rather than risky M&A

- <u>To become No.1 in the manufacturing field</u>
  - $\Rightarrow$  To stick to the target position and implement clear strategies
  - $\Rightarrow$  To cultivate and promote new domains through innovation
- <u>To become a true partner for enterprises and achieve co-sourcing\*</u>
  - $\Rightarrow$  To foster management capability, know-how, and advanced skills and organize

them

- $\Rightarrow$  To develop personnel and organizations from the mid/long-term perspective
- To cement the cooperation between segments and meet new needs

 $\Rightarrow$  To make more transactions with clients, and meet social needs, such as the dispatch of seniors and sideline business

\*High-level outsourcing in which we separate the core know-how and HR section, which are required for the original business of each client, and support the HR section thoroughly, to tackle the managerial issues of each client cooperatively

Ba

#### Human Resources and Education Business (basic strategy) > Position

To become No.1 in the manufacturing field, by strategically investing in personnel development

[Entry to advanced fields that are not swayed by economic fluctuations, and formation of a competent team]



Human Resources and Education Business

Human Resources and Education Business (basic strategy) > Our uniqueness

To actualize co-sourcing and become a true partner of enterprises



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#### Human Resources and Education Business (basic strategy) Vision



#### Combination of segments, and expansion of the base

Real Estate Business (current situation analysis and future basic strategies)

	Initial assumption	$\cdot$ Growth of the condominium market, shortage of construction-related workers, foreign visitors to Japan, etc.
		$\Rightarrow$ Skyrocketing of land prices and construction-related costs, and the rise in selling prices
	doodinption	⇒ Intense demand for hotels (commercial land), strong demand for real estate in the Tokyo Metropolitan Area

Environmental change

Basic

strategy

Revitalizatio business

New domain

#### The bubble in the real estate market was prolonged than expected.

To conduct procurement in the development-related segment more carefully, and review the appropriate scale.

To clarify investment fields and increase our business domains

- Stable growth of the development-related business within a new appropriate scale
- Focus on promising revitalization businesses (renovation and conversion)

#### Continued promotion of renovation

⇒Enhancement of brand strategies, further expansion of areas, strengthening of sales

#### Cultivation of new fields, such as conversion

⇒ To respond to the growth of demand for shared offices, accommodation facilities, etc. due to the reform of ways of working

#### Launch of a new real estate business

Information and Telecommunications Business (current situation analysis and future basic strategies)



It is assumed that the trend of integration and closing of mobile phone shops will be prolonged.

- To continue investment for developing a network of excellent shops
  - ⇒ To make shop operation sound and stabilize revenue
- Increase of merchandise in corporate solutions
  - ⇒ The degree of impact of the revenue trend of mobile phone shops will decrease.



#### To share the merits of remaining players and develop a new revenue model



Basic

strategy



Success (increase of visitors) of Sylvanian Park <Comorebi Morino Ibaraido (Ibaraki)> and Alps Gym <Shiga Agricultural Park Blumen Hügel Farm (Shiga) $> \Rightarrow$  These cases will be referred to when designing revitalization plans for other facilities, and we will make them profitably early.



# We contribute to local people and culture through Farm Co., Ltd., which runs agricultural parks as its core business.

⇒To revitalize facilities, and invigorate local communities (To bring up children through the interaction with nature, and create a variety of jobs)

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# Outline of the new mid-term managerial plan 2021

### **Expansion with well-balanced business administration**

Based on the core business, we will pursue optimal profit performance on an appropriate scale and aim to expand our existing business through stable growth. Furthermore, we will enter new peripheral fields on an appropriate scale, and try to offer new services.





**Human Resources and Education Business** 

Supplementary info of Human Resources and Education Business (basic strategy)

Personnel development process, including the establishment of the HR platform [Strengthening of the system for supporting existing employees in developing their diverse careers]



#### Human Resources and Education Business

Estimated number of staff in the rolling plan for the new mid-term managerial plan 2021



The number of staff in Factory Business includes external staff members accepted from other companies.

Supplementary info of Real Estate Business (basic strategy)

Business portfolio we aim to develop by carrying out local strategies [Actualization of a profit structure that won't be easily swayed by economic fluctuations]



# In parallel with the strengthening of recurring-revenue business, we will optimize the turnover of fund.

 $\Rightarrow$  At right timings, we will be able to

(1) start active procurement, and (2) launch new businesses, etc.



# **For More Information**

Norio Nishihara Public Relations and Investor Relations Department Corporate Planning Division WORLD HOLDINGS CO., LTD. TEL: 03-3433-6005 E-MAIL: irinfo@world-hd.co.jp URL: http://www.world-hd.co.jp/

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